



iCare HOME2

Quick Start Guide

Rentals: Please return with HOME2
Purchases: Please keep for reference

Thank you for choosing MyEyes for your HOME2!

We want your home tonometry journey to be as easy as possible.

**If you have questions after reading this guide,
please call 888-959-5563
M-F 9am-7pm EST
and one of our Patient Ambassadors will help you.**



You will be receiving a call from one of our Patient Ambassadors within the next 24 hours to check in with you.

Erica Shepard

Patient Success Manager
MyEyes, LLC



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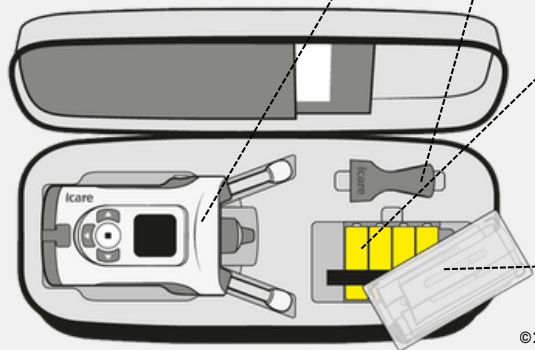
Need Assistance?

Reach a LIVE Patient Ambassador Mon-Fri, 9AM - 7PM EST



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Let's Get Started: What's in the Box



HOME2 Tonometer

Probe Guide

Batteries

HOME2 is **NOT** rechargeable!

Batteries are located in the compartment under the probes. The machine uses 4 'AA' batteries, and the battery compartment can be opened with the included screwdriver located in the top pouch of your case.

RENTAL: Batteries loaded in the machine

PURCHASE: Batteries NOT loaded in the machine

NOTE: these are for data transfer to a PC, they are not charging cords!

Daily Probes

RENTAL: 20 probes per week

PURCHASE: 40 probes

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Let's Get Started:

First Steps

Check your inbox.



By now, you should have received a “MyEyes IMPORTANT Next Steps:” email in your inbox from MyEyes. If you have not accessed and read that email, please do so.

NOTE: If you do not find it in your inbox, check your spam folder.

Your measurements will need to be viewed on your phone after you sync (the measurements do not display on the HOME2 screen). For this, you'll need to download the PATIENT2 app and connect your device via bluetooth.

NOTE FOR RENTERS:

If you are renting, you have the option to NOT use the app and let MyEyes do the work for you to download your measurements at the end of your rental.

If you choose to NOT use the app, skip ahead to page 8.

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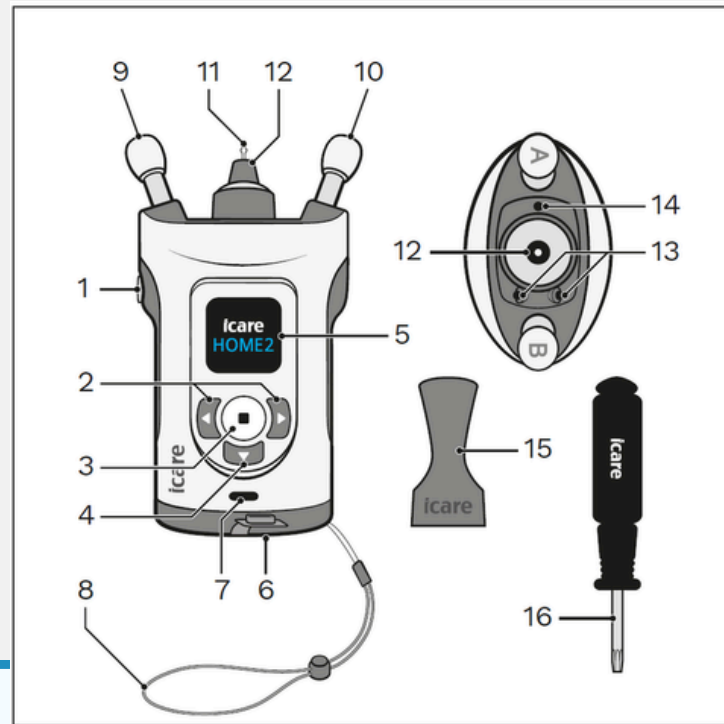
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HOME2

Buttons and Parts

1. Measure Button
2. Navigation Buttons
3. Select Button
4. Return Button
5. Display
6. Battery Cover
7. USB-C Port and USB Cover
8. Wrist Strap
9. Forehead support "A"
10. Cheek Support "B"
11. Probe
12. Probe Base
13. Infrared LED Transmitters
14. Infrared LED Sensor
15. Probe Applicator
16. Screwdriver



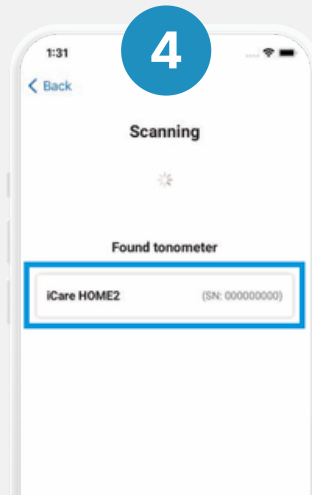
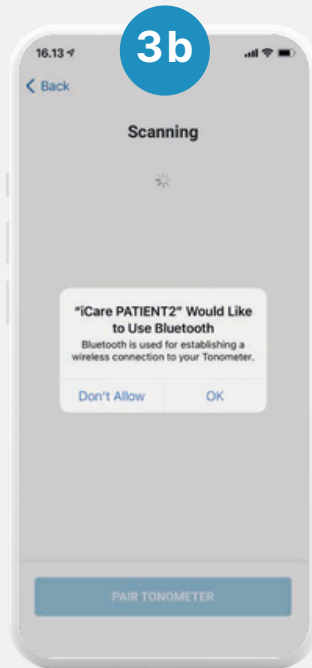
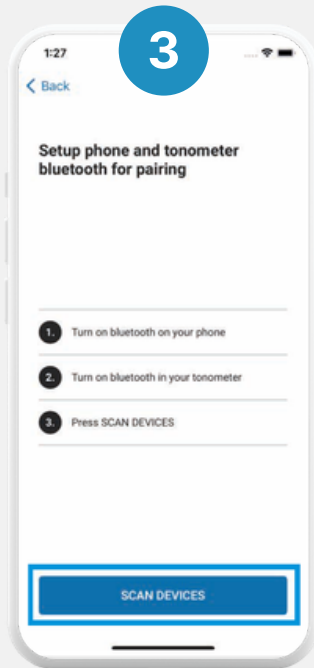
Turning on your machine

Hold either the Measure Button (1) or the Select Button (3) for 3 seconds and release. The HOME2 will power on.

Note: The HOME2 will power off automatically after 5 minutes, or hold the Select button again for 3 seconds

For Apple iOS | iCare Patient2 App

Pair the tonometer with your mobile device



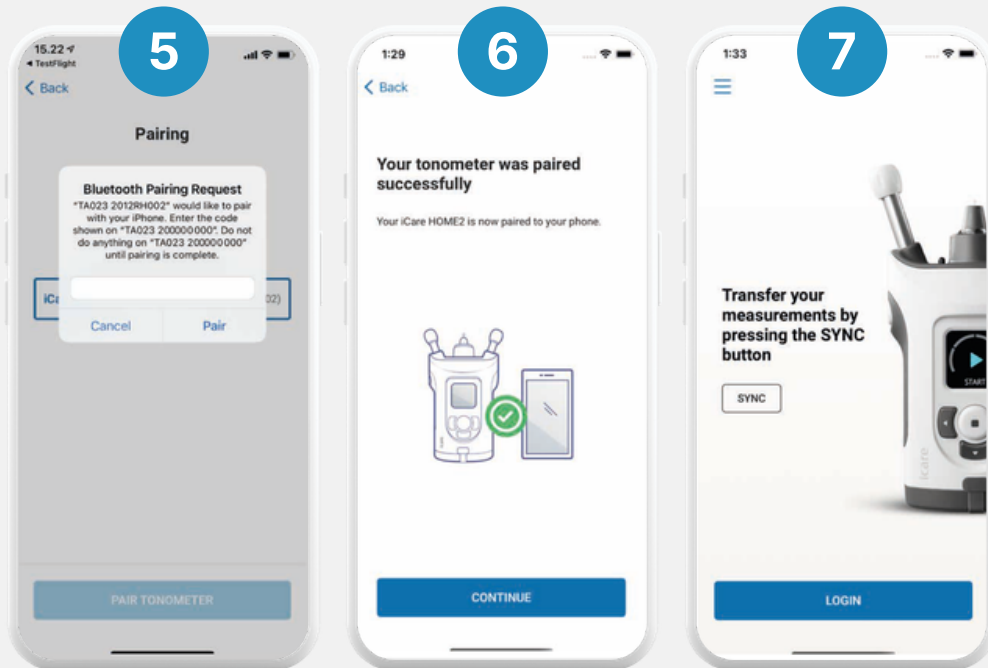
- 1 Download the iCare PATIENT2 app from App Store and log in with your iCare ID and passcode
- 2 Go to your mobile device's settings and switch Bluetooth on.
- 3 Tap **SCAN DEVICES**. If the app asks for a permission to use Bluetooth, tap OK.
- 4 Tap on the tonometer with the serial number.
- 5 Tap **PAIR TONOMETER**.

NOTE:

The app will ask you for your location and where your data will be stored. Choose "In my doctor's CLINIC account" (Your doctor does not need to have an account)

For Apple iOS | iCare Patient2 App

Pair the tonometer with your mobile device



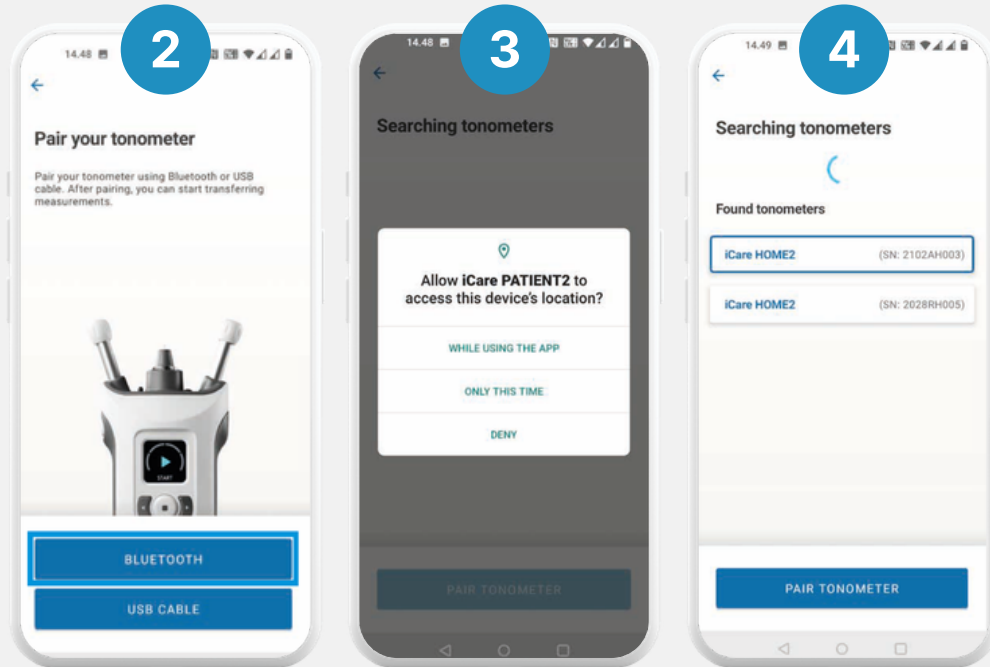
5 Enter the PIN code that pops up on the tonometer screen. Tap **Pair**.

6 The tonometer is now paired successfully. Tap **CONTINUE**.

7 You are now ready to start using the app. **Be sure to login before trying to sync your measurements!**

For Android | iCare Patient2 App

Pair the tonometer with your mobile device

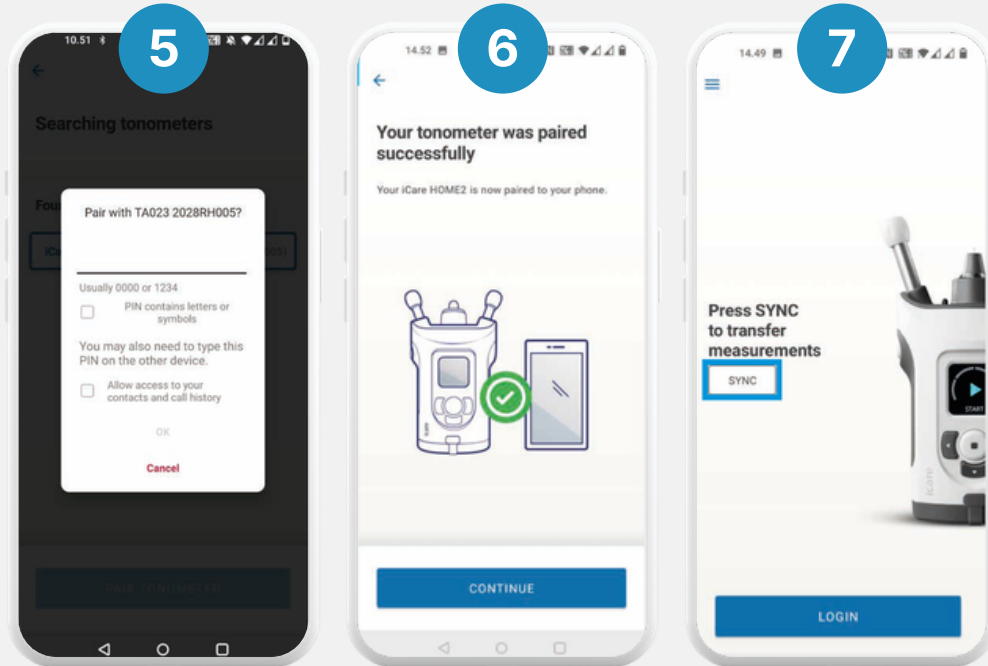


- 1 Download the iCare PATIENT2 app from Google Play Store
- 2 Select the pairing method.
- 3 Go to your smart phone's settings and switch Bluetooth on.
- 4 Tap on the tonometer with the serial number of your tonometer. Tap **PAIR TONOMETER**.

NOTE! If you have previously paired your tonometer via USB cable and want to use Bluetooth, you will need to pair it again.

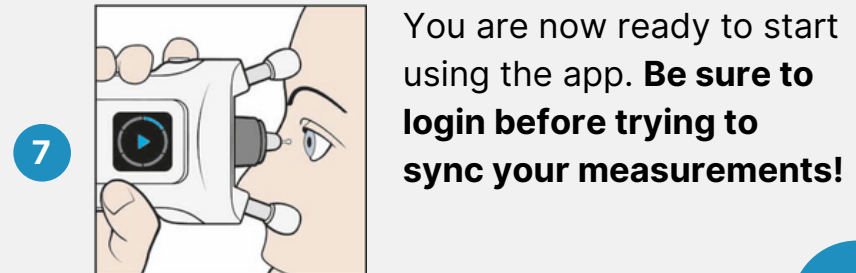
For Android | iCare Patient2 App

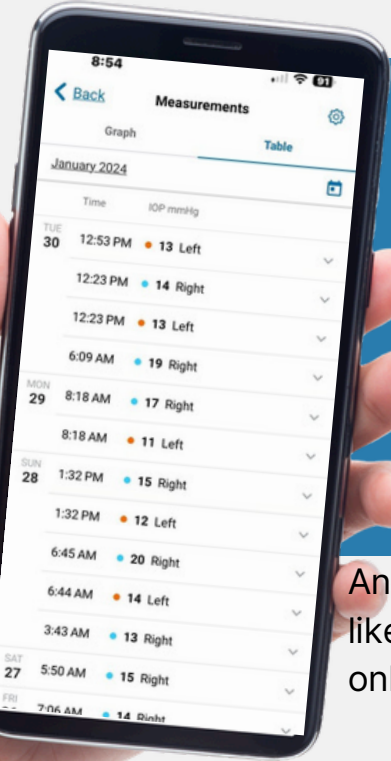
Pair the tonometer with your mobile device



5 Enter the PIN code that pops up on the tonometer screen. Tap **OK**.

6 The tonometer is now paired successfully. Tap **CONTINUE**.





Your HOME2 IOP Data

Did you know that you can view your IOP measurement data on mobile device through the iCare Patient2 App?

Analyze your IOP measurement data like never before on the iCare Clinic online app on your computer!

- Explore Trend Lines
- Analyze Data Means
- View Data in Table or Chart
- Historically Compare Data

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For comprehensive charts and data, visit na.clinic.icaretonometer.com

Need Assistance?

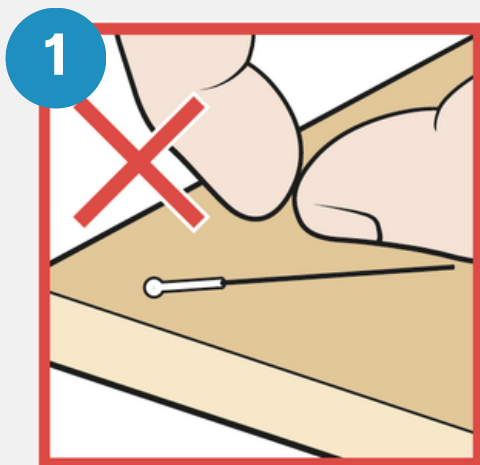
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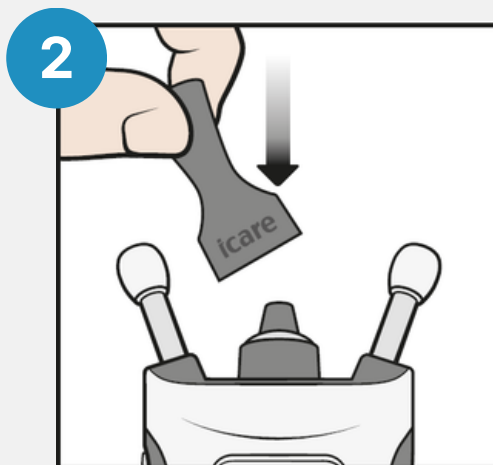
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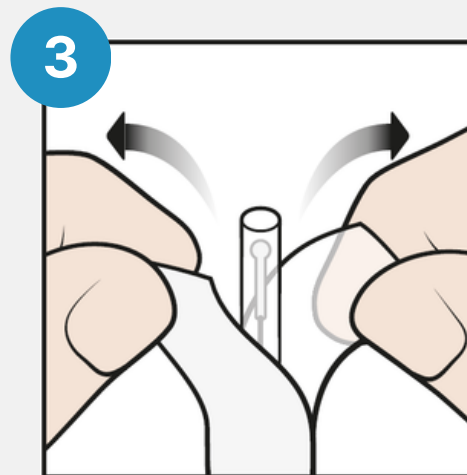
HOME2—Insert the Probe



Do not use a probe if it has touched your hand, a table, or other nonsterile surface.



Place the probe applicator over the probe base.



Open the packaging.

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Need Assistance?

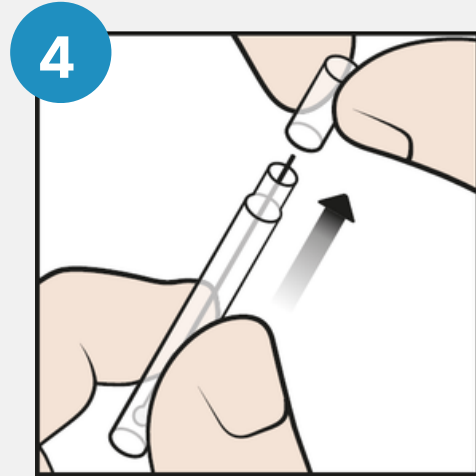
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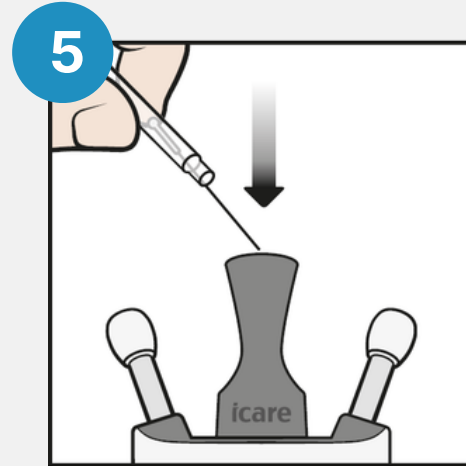
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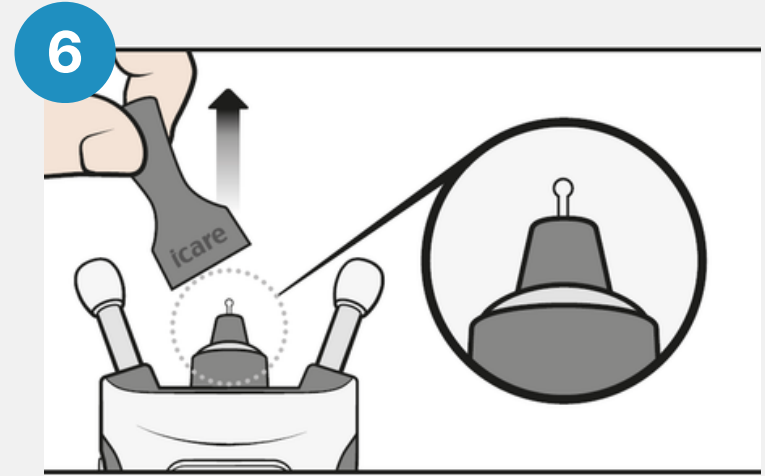
HOME2—Insert the Probe



Remove the cap.



**Drop the probe
from the container
to the probe
applicator.**



**Remove the probe
applicator.**

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Need Assistance?

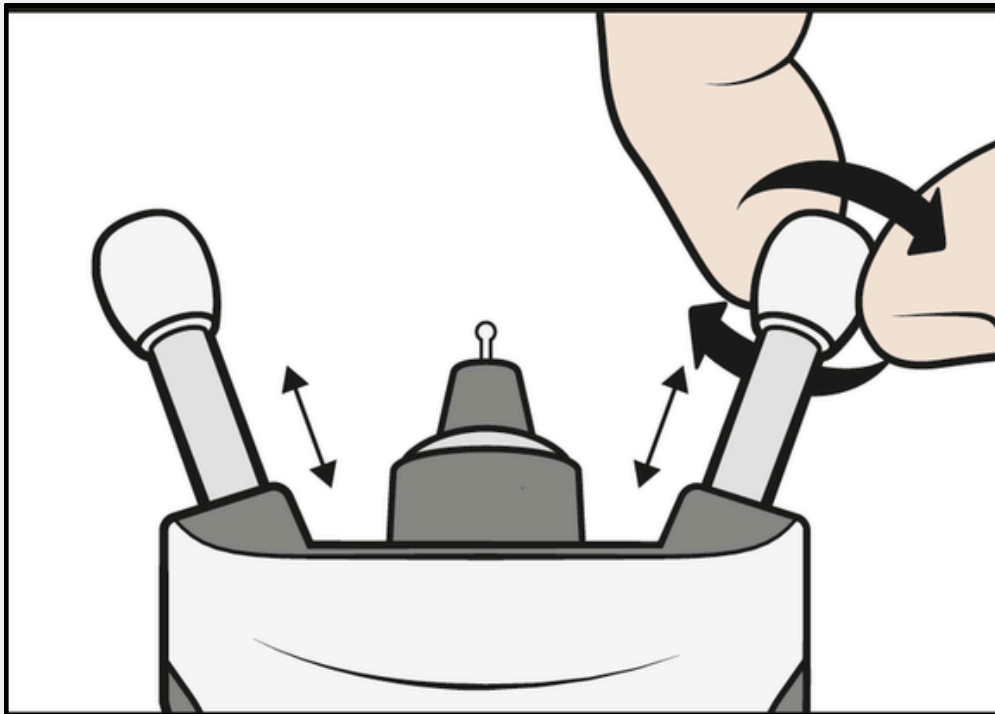
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HOME2—Adjust the Supports of the Tonometer



- 1 Before the measurement, adjust the forehead and cheek supports to the correct length.

- Quick Tip:** Be sure to turn each support the SAME number of turns so they remain the same length

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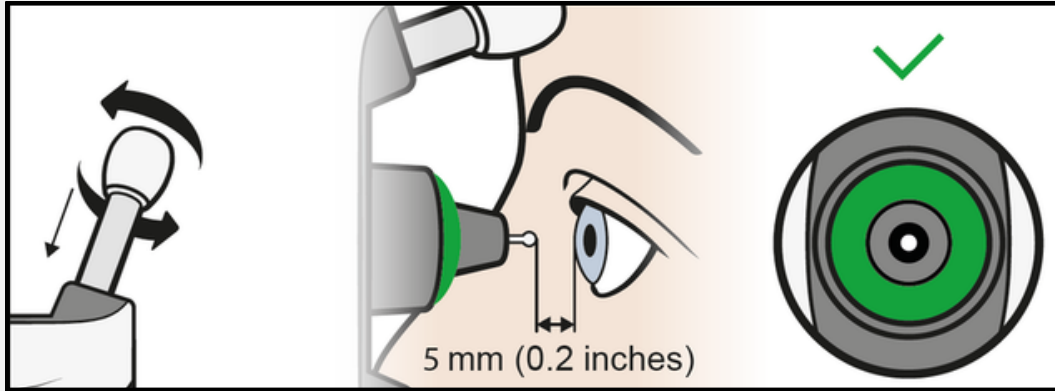
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HOME2—Adjust the Supports of the Tonometer



- 2 Turn clockwise to shorten, turn counter clockwise to lengthen
Be sure to turn each support the SAME number of turns
- 3 The “A” support goes on the top
The “B” support goes on the bottom



Quick Tip:

The tonometer has sensors that can tell if it's too near to your eye. It will NOT take a measurement if the probe is too near!!

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HOME2—Take a Measurement

- 1 Hold the tonometer so that the “A” support is resting on your forehead and the “B” support is on your cheekbone
- 2 Adjust the position of the tonometer until you see the red light turn green and the green circle is symmetrical (see photos next page)
- 3 Press the “Measure” button once.
- 4 Listen for the beeps and check the message on the display screen. Refer to pages 15-16 to determine next steps



Quick Tip: If you see a **DETECTION ERROR, you will be prompted to select which eye you measured. This occurs when the sensors cannot detect the bridge of your nose. Select the correct eye and try taking the measurement with the hand on the side you are measuring.**



NOTE: The HOME2 takes a series of 6 quick measurements for each reading.

You will also see 6 segments of a green circle around the checkmark.

Each segment represents one measurement so you know how many you’ve taken.

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Need Assistance?

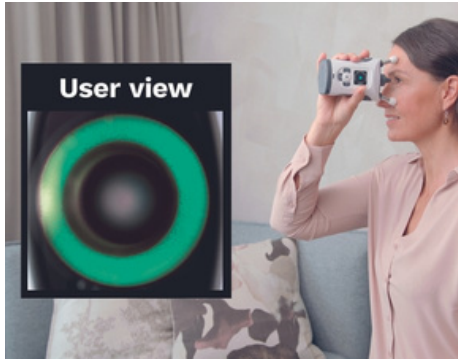
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HOME2—How to Use



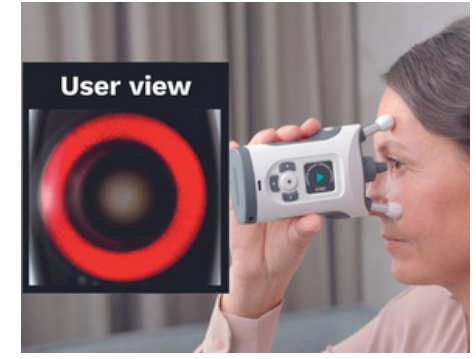
Tonometer is correctly positioned.



Probe is too far from the eye.
Shorten the supports.



Probe is not centered and perpendicular to cornea.
Realign the tonometer.









Tonometer is tilted downwards.
Lift your chin up.



Quick Tip: If you see a **BLINKING RED LIGHT, **RESET** your tonometer by pressing measure button on the top.**



HOME2—Tonometer Messaging

Your tonometer will communicate with you about the alignment and placement by both sound and messaging on the viewing screen

Icon	Sound	Meaning & Display Text	Solution
	1 Beep 	Successful measurement	None—Your measurement was recorded.
	2 Beeps 	Supports are too short Display Text: Too near	Turn the supports 2 clicks counter clockwise and try another measurement
	3 Beeps 	Supports are too long Display Text: Too far	Turn the supports 2 clicks clockwise and try another measurement

iCare HOME2—Tonometer Messaging

Your tonometer will communicate with you about the alignment and placement by both sound and messaging on the viewing screen

Icon	Sound	Meaning & Display Text	Solution
	2 Beeps ●●	The probe was not perpendicular to the cornea or the probe hit an eyelid or eyelashes. Display Text: Incorrect Alignment	Press the Measure button once to acknowledge the error. Position the tonometer so that the probe points perpendicularly to the center of your eye.
	2 Beeps ●●	The probe may have hit your lashes or the sclera (white part) of your eye. Be sure to look straight ahead and don't move your eye. Display Text: Repeat	Press the Measure button once to acknowledge the error. Repeat the Measurement.

iCare HOME2—FAQs

1 How often should I test?

Answer: Ask your Medical Professional how often he/she wants you to test, but the recommendation from most glaucoma specialists is 5-6 times per day for 1 week initially to identify acute fluctuations, especially late in the evening and early morning (before you typically wake up). For maintenance testing if you purchase, you can decide how often and what times work for you.

2 I am nervous the probe will hit my eye?

Answer: The HOME2 knows exactly which eye it's testing, and exactly how far the probe is from your eye. The HOME2 will NOT take a measurement if the machine is too far or too near, so there is no need to worry that the probe will damage your eye.

3 Are the batteries in the machine?

Answer: The HOME2 takes 4 "AA" batteries, the special screwdriver is located in the case top pocket.

RENTERS:

The batteries are loaded into the machine, there are spare batteries under the probe base.

PURCHASERS:

The batteries are NOT installed in the machine, they are located under the probe case.

iCare HOME2—FAQs

4

Are all my measurements stored in the HOME2 even if I don't sync it with the the Patient2 app after each measurement?

Answer: YES! The HOME2 stores all your IOP measurements regardless of how many you take or if you sync with the app.

5

How do I get the IOP data to my eyecare professional?

Answer: Viewing and downloading your IOP data is easy!

RENTERS:

When MyEyes receives your HOME2 back, we will download the data and send a copy via email to you and your doctor, you will receive both a table and a chart with your IOP measurements.

PURCHASERS:

You can either open the app on your phone to view the table or graph version of your measurements, or log onto na.clinic.icaretonometer.com/login with your iCare Clinic credentials, you can view and download reports and graphs to print and/or send electronically.

iCare HOME2—FAQs

6 Is there a desktop version on the iCare Clinic app?

Answer: YES! Go to iCare CLINIC (<https://na.clinic.icaretonometer.com>) and use the log in you created for the iCare Patient2 app. You will find all your data here, including customizable time periods. Be sure to click on “reports” to view graphs with IOP trends and averages.

7 What if I need more probes?

Answer: The Patient Ambassadors will give you guidance about the usage of probes

RENTERS:

You have enough probes for the number of weeks of your rental, but if you need more, please contact MyEyes, and we will arrange to send you more.

PURCHASERS:

You can order them through the MyEyes.net website to order probes, probe bases and other accessories.

iCare HOME2—FAQs

8 How do I submit a claim to my insurance?

MyEyes recommends you call your insurance company directly to determine if you should submit a claim.

Answer: You should have received an email with a link to our insurance page which will give you step-by-step instructions to submit a claim.

- A copy of your prescription was emailed to you.
- A detailed receipt was emailed to you.
- A cover letter for your insurance company-available on our site
- Health Insurance Claim Forms (sample and blank)-available on our website

9 What is the warranty for the HOME2?

Answer: Your HOME2 comes with a 1 year warranty from the date of purchase. If you have a problem at any time, contact a MyEyes Patient Ambassador at 888-959-5563 M-F 9am-7pm EST or online chat myeyesnet. You can also email us at support@myeyes.net

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iCare HOME2—FAQs

10 Where can I access the HOME2 manufacturers Owners Manual?

Answer: You can access a digital version of the owners manual by scanning this QR code.



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FOR RENTERS ONLY:

11 How do I ship the iCare HOME2 back?

Answer: To ship the machine back, simply pack up the HOME2, all the accessories and unused probes into the case, place in the original box, attach the pre-printed shipping label, and drop it off at any local UPS dealer.

12 I love my HOME2 rental! How can I purchase a machine for my own use?

Answer: Go to myeyes.net and click on the blue “Own a HOME2” button. Ask us about special promotions for renters who decide to purchase a HOME2.

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How'd we do?

Please Consider Leaving us Your Feedback

Your feedback is so important to the work we, as Patient Ambassadors, do for our patients—and we invite you to share that feedback with us after your rental period has ended.

You'll receive an email with a link to share this feedback with MyEyes. Please consider taking a few minutes to share your experience with us! We strive to provide individualized, exceptional service!

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If you have an urgent issue outside of our business hours, please email support@myeyes.net