

January 15, 2026

Jane A. Smith  
123 Main Street  
Anytown, CA 90210

Aetna Claims Department  
P.O. Box 981106  
El Paso, TX 79998

**RE: Reimbursement Request for Home Tonometry Services**  
**Policy ID: W123456789 Group #: 00412**

Dear Claims Department,

I am writing to request reimbursement for medically necessary home intraocular pressure (IOP) monitoring services using the iCare HOME2 tonometer. This device was prescribed by Dr. Robert Chen for the management and monitoring of my glaucoma diagnosis (ICD-10: H40.11).

The iCare HOME2 is an FDA-cleared rebound tonometer (CPT Code: 92100 — Serial Tonometry) that enables patients to self-measure IOP at home, providing critical data points that cannot be captured during occasional office visits. The device is classified under HCPCS Code E1399 (Durable Medical Equipment, Not Otherwise Classified).

Home tonometry is recognized as medically necessary for patients with glaucoma or ocular hypertension when IOP measurements at varying times of day are needed to guide treatment decisions. Multiple peer-reviewed studies demonstrate that home tonometry reveals IOP fluctuations missed by single office measurements, leading to better treatment outcomes.

Details of service:

- Rental period: January 6, 2026 through January 19, 2026
- Amount charged: \$399.00
- CPT Code: 92100 (Serial Tonometry)
- HCPCS Code: E1399 (DME, Not Otherwise Classified)
- ICD-10 Diagnosis: H40.11
- Place of Service: 12 (Home)

Enclosed please find: (1) a copy of the physician prescription, (2) the rental receipt/invoice from MyEyes Professional Inc., (3) a completed HCFA-1500 claim form, and (4) supporting clinical documentation.

Please process this claim at your earliest convenience. If you require additional information, please contact me at the address above or contact MyEyes Professional Inc. at 1-888-959-5563.